

Richmond Hill, Ontario

August 14, 2020

RE: Canadian Coinco Service Center Move

Dear Valued Clients,

Effective as of August 1, 2020 SUZOHAPP Canada will resume management for all aspects of the service and support for the Coinco line of products. Although SUZOHAPP has maintained the sales of the Coinco product line since the acquisition of Coinco in April 2018, the service remained with Coin Acceptors Canada. This move represents an exciting opportunity for SUZOHAPP, the Coinco product line, and of course all our valued clients. We are thrilled to now have all aspects of the Coinco product line under one roof.

In addition to the rights of service, SUZOHAPP is happy to announce that the support staff from Coin Acceptors Canada have joined the SUZOHAPP organization and that this move will ensure a seamless transition for our clients. Their years of expertise on the service and support of the equipment will be a great asset to the SUZOHAPP team.

Service requests in Canada should be submitted to SUZOHAPP's Toronto location beginning August 14th. All operations are expected to be fully functioning out of the SUZOHAPP Toronto facility by August 31. SUZOHAPP anticipates some down time nearing the end of August but expect to be fully operational and ready to serve by September.

Beginning August 14, 2020 please send all repairs to the SUZOHAPP Canada facility at the address below:

SUZOHAPP Canada
7 – 9225 Leslie Street
Richmond Hill, ON
L4B 3H6

Questions and concerns should be directed to Chris Stegehuis at 416-728-8876.

Chris Stegehuis
Canadian Sales Manager
chris.stegehuis@suzohapp.com

